

FAQ for TV Plus and Clearview Set Top Boxes (STB)

Q: I do not have picture.

Solution:

1. Unplug the STB from the power outlet and plug it back on again.
2. Select the TV's appropriate input watch Greek Channels.
3. Press the Red Standby button on the Remote Control (RC)
4. Make sure the start-up logo appears on the TV screen. If no logo appears within 15 seconds, press the Red Standby button again.
5. By pressing the UP or DOWN buttons, find MEGA COSMOS.

Q: I still do not have any picture.

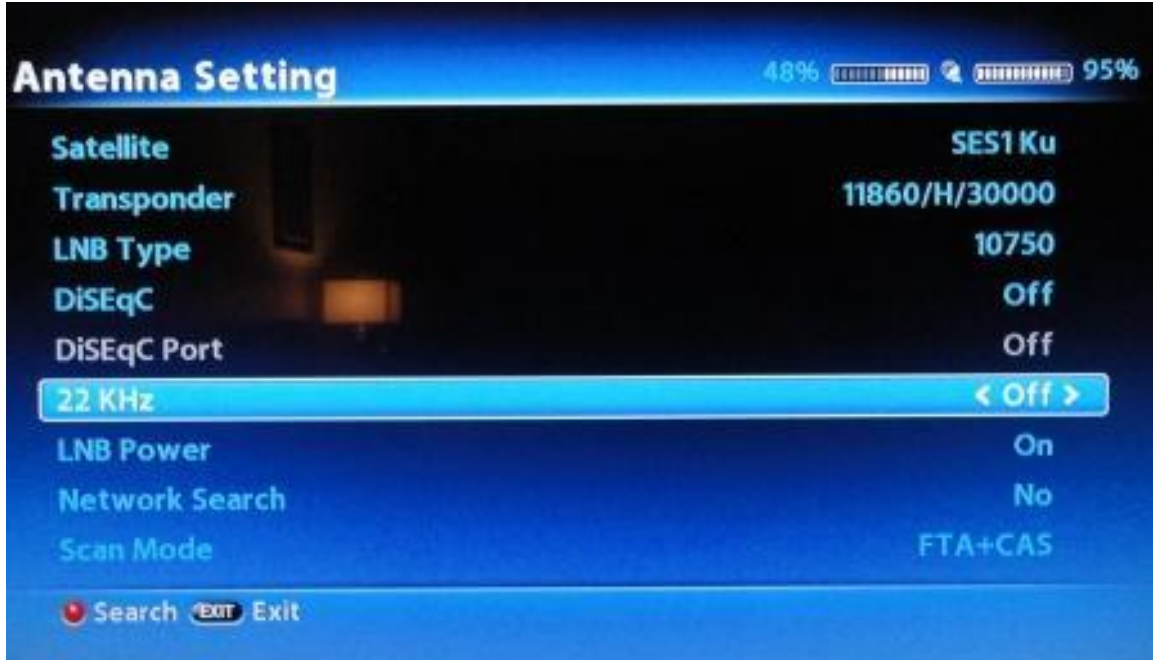
Solution : (after completing the steps above)

1. Press the Menu button on the RC



2. When the screen below appears, press RIGHT arrow once and down arrow twice to choose signal level. When signal level is white, press OK. Check the signal level readings. After checking the signal levels, press the EXIT button until you get back to the channel.
Optimum signal levels: Quality: above 50 %. Strength: above 80 %

The STB settings for TV Plus / Clearview :



If you still do not have any picture after completing all the steps above, please call 1-800-306-7526 for technical support.